

ParentPay Update & Reminder to Parents

Our catering provider has recently introduced the ParentPay system for school meal payments to replace JOINOS. You should have been sent activation details by email to set up your ParentPay account. Please check all e-mail addresses that you have provided to your child's school together with your junk mail folder.

Thank you to everyone who has already registered on ParentPay, but there is still a high percentage of parents who have not registered. If you require activation details please contact parentpay@northtyneside.gov.uk **Please include your child's name and school in the email.**

ParentPay is managed by North Tyneside Council Catering Services, not your school. Please ignore any advice on the ParentPay website to contact your child's school about school meal payments and email the address above with any issues.